Dear Student,

Your institution is interested in systematically listening to its students. Therefore, your thoughtful and honest responses to this inventory are very important.

You are part of a sample of students carefully selected to share feedback about your college experiences thus far. Your responses will give your campus leadership insights about the aspects of college that are important to you as well as how satisfied you are with them.

To preserve confidentiality, your name is not requested. — Thank you for your participation.

Instructions:
- Use a No. 2 pencil only. Please do not use ink or ballpoint pen.
- Erase changes completely and cleanly.
- Completely darken the oval that corresponds to your response.

Each item below describes an expectation about your experiences on this campus. On the left, tell us how important it is for your institution to meet this expectation. On the right tell us how satisfied you are that your institution has met this expectation.
1. The amount of student parking space on campus is adequate.
2. Counseling staff care about students as individuals.
3. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air conditioning, telephones, etc.).
4. The intercollegiate athletic programs contribute to a strong sense of school spirit.
5. Faculty are fair and unbiased in their treatment of individual students.
6. Computer labs are adequate and accessible.
7. The personnel involved in registration are helpful.
8. Parking lots are well-lighted and secure.
9. It is an enjoyable experience to be a student on this campus.
10. Residence hall staff are concerned about me as an individual.
11. Males and females have equal opportunities to participate in intercollegiate athletics.
12. Tutoring services are readily available.
13. My academic advisor is knowledgeable about requirements in my major.
14. I am able to register for classes I need with few conflicts.
15. The assessment and course placement procedures are reasonable.
17. I feel a sense of pride about my campus.
18. There is an adequate selection of food available in the cafeteria.
19. I am able to experience intellectual growth here.
20. Residence hall regulations are reasonable.
21. There is a commitment to academic excellence on this campus.
22. There are a sufficient number of weekend activities for students.
23. Admissions counselors respond to prospective students' unique needs and requests.
24. Academic support services adequately meet the needs of students.
25. Students are made to feel welcome on this campus.
26. I can easily get involved in campus organizations.
27. Faculty provide timely feedback about student progress in a course.
28. Admissions counselors accurately portray the campus in their recruiting practices.
29. There are adequate services to help me decide upon a career.
30. Class change (drop/add) policies are reasonable.
31. This institution has a good reputation within the community.
32. The student center is a comfortable place for students to spend their leisure time.
33. Faculty take into consideration student differences as they teach a course.
34. Bookstore staff are helpful.
35. Major requirements are clear and reasonable.
36. The student handbook provides helpful information about campus life.
37. I seldom get the "run-around" when seeking information on this campus.
38. The quality of instruction I receive in most of my classes is excellent.
39. This institution shows concern for students as individuals.
40. I generally know what's happening on campus.
41. Adjunct faculty are competent as classroom instructors.
42. There is a strong commitment to racial harmony on this campus.
43. Student disciplinary procedures are fair.
44. New student orientation services help students adjust to college.
45. Faculty are usually available after class and during office hours.
46. Tuition paid is a worthwhile investment.
47. Freedom of expression is protected on campus.
48. Nearly all of the faculty are knowledgeable in their field.
49. There is a good variety of courses provided on this campus.
50. Graduate teaching assistants are competent as classroom instructors.
51. Channels for expressing student complaints are readily available.
52. On the whole, the campus is well-maintained.
53. Student activities fees are put to good use.
Your institution may choose to provide you with additional questions on a separate sheet. The section below numbered 74 - 83 is provided as a response area for those additional questions. Continue on to item 84 when you have completed this section.

(If items 74-83 not available, skip to item 84.)

How satisfied are you that this campus demonstrates a commitment to meeting the needs of:

- Part-time students?
- Evening students?
- Older, returning learners?
- Under-represented populations?
- Commuters?
- Students with disabilities?

How important were each of the following factors in your decision to enroll here?

Choose the one response that best applies to you and darken the corresponding oval for each of the questions below.

99. So far, how has your college experience met your expectations?
   - Much worse than I expected
   - Quite a bit worse than I expected
   - Worse than I expected
   - About what I expected
   - Better than I expected
   - Quite a bit better than I expected
   - Much better than I expected

100. Rate your overall satisfaction with your experience here thus far.
   - Not satisfied at all
   - Not very satisfied
   - Somewhat dissatisfied
   - Neutral
   - Somewhat satisfied
   - Satisfied
   - Very satisfied

101. All in all, if you had it to do over again, would you enroll here?
   - Definitely not
   - Probably not
   - Maybe not
   - I don’t know
   - Maybe yes
   - Probably yes
   - Definitely yes

CONTINUE TO THE NEXT PAGE
Choose the one response that best describes you and darken the corresponding oval for each of the items below.

102. Gender:
   ① Female
   ② Male

103. Age:
   ① 18 and under
   ② 19 to 24
   ③ 25 to 34
   ④ 35 to 44
   ⑤ 45 and over

104. Ethnicity/Race:
   ① African-American
   ② American Indian or Alaskan Native
   ③ Asian or Pacific Islander
   ④ Caucasian/White
   ⑤ Hispanic
   ⑥ Other
   ⑦ Prefer not to respond

105. Current Enrollment Status:
   ① Day
   ② Evening
   ③ Weekend

106. Current Class Load:
   ① Full-time
   ② Part-time

107. Class Level:
   ① Freshman
   ② Sophomore
   ③ Junior
   ④ Senior
   ⑤ Special Student
   ⑥ Graduate/Professional
   ⑦ Other

108. Current GPA:
   ① No credits earned
   ② 1.99 or below
   ③ 2.0 - 2.49
   ④ 2.5 - 2.99
   ⑤ 3.0 - 3.49
   ⑥ 3.5 or above

109. Educational Goal:
   ① Associate degree
   ② Bachelor’s degree
   ③ Master’s degree
   ④ Doctorate or professional degree
   ⑤ Certification (initial or renewal)
   ⑥ Self-improvement/pleasure
   ⑦ Job-related training
   ⑧ Other

110. Employment:
   ① Full-time off campus
   ② Part-time off campus
   ③ Full-time on campus
   ④ Part-time on campus
   ⑤ Not employed

111. Current Residence:
   ① Residence hall
   ② Fraternity / Sorority
   ③ Own house
   ④ Rent room or apartment off campus
   ⑤ Parent’s home
   ⑥ Other

112. Residence Classification:
   ① In-state
   ② Out-of-state
   ③ International (not U.S. citizen)

113. Disabilities:
   Physical disability or a diagnosed learning disability?
   ① Yes
   ② No

114. When I entered this institution, it was my:
   ① 1st choice
   ② 2nd choice
   ③ 3rd choice or lower

115. Major:
   Fill in major code from list provided by your institution.

116. Item requested by your institution:
   ①
   ②
   ③
   ④
   ⑤
   ⑥

Your Social Security Number is requested for research purposes and will not appear on any report.
Your response is voluntary.

Social Security Number:
Write your Social Security number in the nine spaces of the box provided.
Completely darken the corresponding oval.

Thank you for taking the time to complete this inventory.
Please do not fold.

Mark Reflex® forms by Pearson NCS MM100850-6 9 Printed in U.S.A.
Student Satisfaction Inventory

Additional Questions

Items 74-83

74. Policies and procedures regarding registration and course selection are clear and well publicized.

75. The University policies and procedures that relate to me are consistently carried out.

76. Student government operates with the best interests of students in mind.

77. The University attempts to provide adequate avenues for student activities, i.e., University Game Room, Quiznos, MAC, and Mulerider Sports Club.

78. Many courses include diverse perspectives on race and ethnicity.

79. There are many opportunities to interact with faculty outside of class.

80. There are adequate athletic and recreational facilities on the campus available for all students.

81. Residence hall staff members are approachable.

82. Assistance is available for students seeking on-campus and off-campus employment.

83. There are opportunities for students with disabilities to receive academic assistance to help them succeed in their classes.

Question 115

115. Select your major code from the list on the reverse side of this page.

Question 116

116. I am receiving some form of financial aid such as a loan, grant, or work study (excludes athletic, academic, leadership, music or other performance scholarships).

1---YES  2---NO
<table>
<thead>
<tr>
<th>College of Business</th>
<th>College of Liberal &amp; Performing Arts</th>
<th>College of Science &amp; Technology</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounting</td>
<td>Music Education 0021</td>
<td>Agriculture Business 0026</td>
</tr>
<tr>
<td>Bus Adm: Finance</td>
<td>English 0030</td>
<td>Pre-Engineering 0037</td>
</tr>
<tr>
<td>Bus Adm - Management</td>
<td>Theatre 0032</td>
<td>Biological Science 0040</td>
</tr>
<tr>
<td>Bus Adm: Marketing</td>
<td>Spanish 0035</td>
<td>Pre-Architecture 0043</td>
</tr>
<tr>
<td>Bus Adm – Comp Info Sys</td>
<td>History 0060</td>
<td>Medical Technology 0045</td>
</tr>
<tr>
<td>Bus Adm: Org Management</td>
<td>Political Science 0064</td>
<td>Gen Sci-Plan I: Biological 0046</td>
</tr>
<tr>
<td>Bus Adm: Mgmt – MIS</td>
<td>Pre-Law 0065</td>
<td>Pre-Dentistry 0048</td>
</tr>
<tr>
<td>Bus Adm: Gen Business</td>
<td>Psychology 0131</td>
<td>Pre-Medicine 0049</td>
</tr>
<tr>
<td>Business Administration</td>
<td>Sociology 0132</td>
<td>Pre-Optometry 0050</td>
</tr>
<tr>
<td></td>
<td>Social Work 0163</td>
<td>Pre-Pharmacy 0051</td>
</tr>
<tr>
<td></td>
<td>Criminal Justic 0166</td>
<td>Pre-Dental Hygiene 0053</td>
</tr>
<tr>
<td></td>
<td>Mass Comm-Print Journalism 0170</td>
<td>Pre-Physical Therapy 0054</td>
</tr>
<tr>
<td>College of Education</td>
<td>Mass Comm-Broadcast Journ 0171</td>
<td>Pre-Occupational Therapy 0069</td>
</tr>
<tr>
<td>Spanish Education</td>
<td>General Studies (AA) 0173</td>
<td>Pre-Radiological Technology 0070</td>
</tr>
<tr>
<td>General Science Education</td>
<td>Foreign Lang-Spanish/French 0181</td>
<td>Pre-Respiratory 0071</td>
</tr>
<tr>
<td>Mathematics Education</td>
<td>Foreign Lang-Spanish 0182</td>
<td>Pre-Forestry 0073</td>
</tr>
<tr>
<td>Social Studies Education</td>
<td>Foreign Lang-French 0184</td>
<td>Pre-Veterinary 0074</td>
</tr>
<tr>
<td>Elementary Education</td>
<td>General Studies (BGS) 0188</td>
<td>Industrial Tech (BS) 0077</td>
</tr>
<tr>
<td>Library Media</td>
<td>Music 0189</td>
<td>Industrial Tech (AA) 0081</td>
</tr>
<tr>
<td>HKR</td>
<td>Behav Sci: PSYC 0190</td>
<td>Pre-Medical Technology 0084</td>
</tr>
<tr>
<td>Secondary Education</td>
<td>Behav Sci: SOC 0191</td>
<td>Pre-Nursing 0086</td>
</tr>
<tr>
<td>Human Performance</td>
<td>Behav Sci: CRJU 0192</td>
<td>Nursing (AS) 0088</td>
</tr>
<tr>
<td>Educ Administration</td>
<td>Art &amp; Design-Studio 0199</td>
<td>Chemistry: Science 0125</td>
</tr>
<tr>
<td>Exercise Science</td>
<td>Art &amp; Design-Graphic 0200</td>
<td>Engineering: Science 0126</td>
</tr>
<tr>
<td>Middle School Education</td>
<td>Mass Comm-Digital Media 0205</td>
<td>Mathematics 0128</td>
</tr>
<tr>
<td>Inclusive Early Child</td>
<td>English : Teaching 0210</td>
<td>Physics 0129</td>
</tr>
<tr>
<td>Athletic Training</td>
<td>Executive Public Admin 0216</td>
<td>Agricultural Education 0138</td>
</tr>
<tr>
<td>Teacher Education</td>
<td></td>
<td>Computer Science 0153</td>
</tr>
<tr>
<td>School Coun-Elementary</td>
<td></td>
<td>Agriculture Sciences 0155</td>
</tr>
<tr>
<td>Counseling</td>
<td></td>
<td>Associ of Sci in Bus. Admin 0157</td>
</tr>
<tr>
<td>School Coun-Secondary</td>
<td></td>
<td>Nursing (BSN) 0168</td>
</tr>
<tr>
<td>Col Stu Affairs</td>
<td></td>
<td>Agriculture 0180</td>
</tr>
<tr>
<td>Kinesiology</td>
<td></td>
<td>Computer and Information 0197</td>
</tr>
<tr>
<td>Phys Ed, Wellness</td>
<td></td>
<td>Agriculture 0207</td>
</tr>
<tr>
<td>Early Childhood Ed P-4</td>
<td></td>
<td>Gen Sci-Plan I: Physical Sci 0213</td>
</tr>
<tr>
<td>Early Child Edu – Inclusive</td>
<td>Undecided 0010</td>
<td>Engineering: Industrial 0215</td>
</tr>
<tr>
<td></td>
<td>Unclassified 0024</td>
<td></td>
</tr>
</tbody>
</table>

Question #115: Major Code